



The Timstar Starclub Scheme

1. The Timstar Starclub is operated by Timstar Laboratory Suppliers Limited which reserves the right, at any time without notice, to:
 - (a) terminate the scheme
 - (b) decline membership
 - (c) on reasonable grounds, withdraw or cancel membership
 - (d) alter or amend the conditions of operation of the Timstar Starclub scheme.

Reasonable grounds include:

- (i) any abuse or attempted abuse of the scheme
 - (ii) any reasonable suspicion of dishonesty on the part of a member in connection with the scheme.
2. All participants in the Timstar Starclub scheme must be registered.
 3. Members may be removed from the scheme at any time at the discretion of Timstar.
 4. Timstar Starclub Points cannot be transferred, sold or in any way traded. They may only be pooled by departments with the same postal address.
 5. Individual school departments can have their own account in order to collect departmental points.

Points

6. Points are collected on purchases from products in the Timstar Catalogue or online (when available).
7. A spend of at least £1 in a single transaction is required for the transaction to qualify for points.
8. One point is attributed for every whole £1 of the price of each product.
9. This can be altered at the discretion of Timstar.
10. Timstar shall be entitled to set a limit on the number of points which may be awarded to each Starclub account in respect of special promotional items on which additional points may be awarded.
11. Timstar shall be entitled at any time to cancel points awarded if the relevant products to which such award relates are returned or cancelled for any reason and a refund of the purchase price is given or if the relevant products are exchanged for other products, unless such exchange is for products with an equivalent points value. Where the relevant products are exchanged for products of a lower points value Timstar shall be entitled to cancel the balance of points between those originally collected and those collected in respect of the replacement products.

12. The current redemption value of points is one point equals one penny. Timstar reserves the right to vary the rate at any time.
13. Points are not awarded for delivery charges and all calculations are based on the net price of products.

Redemption

14. All catalogue products can be purchased using Starclub points.
15. If points are to be used for the purpose of purchasing products, this must be made clear at the point of ordering. Invoicing errors as a result will not be rectified, and full payment will be required.

General

21. The promoter of Timstar Starclub is Timstar Laboratory Suppliers Limited, Timstar House, Marshfield Bank, Crewe, Cheshire. CW2 8UY